WHAT IS AN OMBUDS?

The Ombuds Office is a neutral, independent, informal, and confidential resource for ISU faculty, staff, graduate and postdoc students to explore and assist in determining fair and equitable solution options to help resolve conflicts, problematic issues or concerns, and to bring systemic concerns to the attention of the organization for resolution.

WHY CONTACT THE OMBUDS?

Whenever there are doubts or concerns, or an unclear path to move forward, contact the Ombuds for guidance, thought-partnership or just a sounding board to be heard.

TYPES OF ISSUES RAISED WITH THE OMBUDS:

- Peer/Colleague Relationships
- Career Progression Development
- Organizational, Strategic, Mission Related
- Values, Compliance, Ethics & Standards

WHAT TO EXPECT FROM THE OMBUDS...

Talking to the Ombuds early on gives you an unbiased thought-partner to provide the most options to address your situation. The Ombuds can also help facilitate dialogue and refer visitors to helpful resources to find resolution.

CONTACT US

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